From: Harold Mathews haroldmathews@windstream.net **To:** Albert Chatham waterprocessingw@bellsouth.net

Sent: Fri, November 2, 2012 12:28:35 PM

Subject: Scalwatcher

Dear Sir,

I am writing to inform you of the great success the Scale Watchers have been for Mathews Manor. The use of de-limer is almost non existence. In our dish rooms we are enjoying the NO LIME residue. There are a lot of times we are using very hot water to wash the dishes of course, but, we use the extra pre-heated water for the floors in Grace hall. Also, it help get us the 100 health rating!! It does a wonderful job with cutting down on the water spots on the stainless steel walls. Also in Rebecca Gardens we have seen very little spotting and lime buildup. Where we are located, as you know, there is a lot of iron and lime in the water. I have no idea how it works but it does!

The pool is a success also. We have cut our chemical use by at least 50 % during the hottest time of the year and with all the big Oak trees around it seems to help keep the water sparkling a lot.

Thanks for your continued support with the units and look forward to seeing you guys during Christmas time. "Tea Room." Please come and bring a crowd we would love to have you. Again thanks for all you have done to save us money. In this day and economy every little bit helps.

Harold Mathews

Owner/ Mathews Manor

Please remember to vote!