

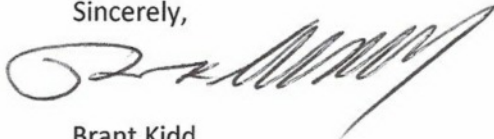
# Oak Mountain Lodge

1902 Hwy 31 South  
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To whom it may concern:

On September 19, 2011 we had an IE4 installed on our water supply line that supplies water to our hotel rooms and to 2 boilers. In the past we had hard water and were having issues with sinks, showers and both of the boilers. Since installing this unit, it has resolved the problems we were having. This unit was installed by Water Processing of Harpersville by Al Chatham.

Sincerely,

A handwritten signature in black ink, appearing to read 'Brant Kidd', written in a cursive style.

Brant Kidd